MondoTalk Guide - How to Use Call Pickup

Overview: Call pickup is a default feature of the MondoTalk Cloud PBX that allows one to answer someone else's telephone call as long as your VoIP device supports it. There are 2 ways on how you can utilise it:

Pickup code *8000

*8000 is the universal call pickup code. This allows you to answer any ringing extension within your Cloud PBX provided that the caller is ringing your extension through your office number. This feature code will not work in the following circumstances:

1. Extension to extension call.
2. Calls coming from a dial by extension option / directory.

Pickup code *8XXX

For extension to extension calls and calls coming from a dial by extension option / directory, the call pickup code *8XXX where XXX is the extension number (for example *8100).